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RESPONSE TO THE SEC NOTICE DATED 12 MARCH 2020 **ON THE COVID-19 PANDEMIC**

We would like to inform the investing public that, as to the risks and impact of COVID-19 on our business operations, the Philippine Gaming and Amusement Corporation (“PAGCOR”) issued the attached Memorandum dated 16 March 2020. In the Memorandum, PAGCOR directed all licensed casinos and gaming sites nationwide to temporarily cease gaming operations from 16 March 2020 until midnight of 14 April 2020, or until the government declares COVID-19 situation either under control or for extended community quarantine. In which case, our partners who operate gaming sites nationwide must temporarily cease its gaming operations until such time.

Next, we have implemented various policies to mitigate the risks of the COVID-19 by protecting our employees from contracting or spreading such virus. One such policy is the Special Telecommuting Policy which allows employees to work from home. We consider telecommuting to be a viable and flexible work option when both the employee and the job are suited to such an arrangement.

Further, we are adopting social distancing measures to mitigate the risks of the COVID-19 by discouraging face-to-face meetings. In fact, some of our large meetings have been postponed during this state of public and private health emergency.

Furthermore, we implemented a mandatory fourteen (14)-day quarantine period for employees arriving from abroad. During the quarantine period, said employees are prohibited from reporting to the office upon arrival from abroad and must work at home. The Company shall provide the work tools needed to perform work from home.

Lastly, we have been maintaining strengthened hygiene practices in the office environment since the local outbreak by providing alcohol at all entrances, as well as free masks that are handed out to all employees each day. Regular health advisories, aligned with Department of Health (“DoH”) pronouncements, are cascaded through internal communications channels. When engaging with such partners outside Metro Manila, our engineers and staff are also equipped with personal hygiene kits such as masks and alcohol.

We will continue to implement additional DoH-approved guidelines when issued to the public. Further, we will continue to provide updates to our employees and stakeholders.



PHILIPPINE AMUSEMENT AND GAMING CORPORATION

Creating Opportunities Beyond Gaming

MEMORANDUM

16 March 2020

T O : ALL LICENSEES, BINGO GAMES OPERATORS, ELECTRONIC GAMES OPERATORS, AND POKER GAMES OPERATORS

SUBJECT : NATIONWIDE SUSPENSION OF GAMING OPERATIONS IN VIEW OF THE SPIKE OF COVID-19 CONFIRMED CASES

This is with reference to the earlier issued Memorandum dated 15 March 2020 directing the temporary cessation of gaming operations in the National Capital Region (NCR) beginning midnight of 15 March 2020 until midnight of 14 April 2020 pursuant to the proclamations and issuances of the Office of the President and in light of COVID-19 crisis.

Considering the sharp increase of COVID-19 cases throughout the country, **the above directive is hereby extended nationwide** effective midnight today, 16 March 2020, until midnight of 14 April 2020 or until the government declares the COVID-19 situation either under control or for extended community quarantine.

Rest assured that this regulation shall be reviewed daily and modified accordingly as soon as the situation improves or calls for such.

For your immediate and strict compliance.

ANDREA D. DOMINGO

Chairman and Chief Executive Officer