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RESPONSE TO THE SEC NOTICE DATED 12 MARCH 2020 **ON THE COVID-19 PANDEMIC**

We would like to inform the investing public that, as to the risks and impact of COVID-19 on our business operations, the Philippine Gaming and Amusement Corporation (“PAGCOR”) issued a Memorandum dated 15 March 2020. In the Memorandum, PAGCOR directed all licensed casinos and gaming sites situated within the National Capital Region (“NCR”) to temporarily cease gaming operations from 15 March 2020 until midnight of 14 April 2020 or until NCR community quarantine is lifted. In which case, our partners who operate gaming sites within the NCR must temporarily cease its gaming operations until such time.

As to our partners who operate gaming sites operating outside the NCR community quarantine zone, the service level of our finance and technical support may be affected. This is due to the possibility of delays in the travels of our engineers and staff going in and out the NCR as a result of the travel restrictions.

Next, we have implemented various policies to mitigate the risks of the COVID-19 by protecting our employees from contracting or spreading such virus. One such policy is the Special Telecommuting Policy which allows employees to work from home. We consider telecommuting to be a viable and flexible work option when both the employee and the job are suited to such an arrangement.

Further, we are adopting social distancing measures to mitigate the risks of the COVID-19 by discouraging face-to-face meetings. In fact, some of our large meetings have been postponed during this state of public and private health emergency.

Furthermore, we implemented a mandatory fourteen (14)-day quarantine period for employees arriving from abroad. During the quarantine period, said employees are prohibited from reporting to the office upon arrival from abroad and must work at home. The Company shall provide the work tools needed to perform work from home.

Lastly, we have been maintaining strengthened hygiene practices in the office environment since the local outbreak by providing alcohol at all entrances, as well as free masks that are handed out to all employees each day. Regular health advisories, aligned with Department of Health (“DoH”) pronouncements, are cascaded through internal communications channels. When engaging with such partners outside Metro Manila, our engineers and staff are also equipped with personal hygiene kits such as masks and alcohol.



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We will continue to implement additional DoH-approved guidelines when issued to the public. Further, we will continue to provide updates to our employees and stakeholders.